

OPPORTUNITY BANK**Industry**

Financial services

Objective

Enable infrastructure flexibility and efficiency in order to deliver digital banking agility and deployment of innovative products.

Approach

Integrate many interfaces and channels with JETHRO's GnG to maximize flexibility and ensure operational efficiency.

Business Impact

- Accelerated innovation of in-house developments.
- Bridged the integration knowledge gap of IT teams.
- Enhanced competitiveness for expanding into new markets.

How OBUL accelerates digital banking initiatives with JETHRO's GnG



Ugandan Financial services enterprise, Opportunity Bank, transformed IT infrastructure with JETHRO's GnG to drive innovation and accelerate in-house developments for digital banking initiatives.

Opportunity Bank Uganda Limited (OBUL) is a Commercial Bank licensed and regulated by the Central Bank of Uganda, whose aim is to Offer innovative technology-led financial solutions and training to transform lives of ordinary individuals, micro, small and medium size entrepreneurs.

Challenge

To ensure secure, reliable, dynamic unification of sub-systems needed to drive a wide range of innovative developments, while also running its own everyday business operations, Opportunity Bank needed to integrate several channels and interfaces so that they function seamlessly. The bank's existing infrastructure comprised of disparate systems that could not deliver the necessary responsiveness required for a growing digital bank. In addition, it experienced difficulty in administering existing systems and escalating cost on maintenance. The bank needed a more flexible and cost-effective integration solution that can connect all silo systems together, provide reusability and reduce the learning curve of its IT team.

Solution Implemented

After evaluating its infrastructure needs and discussing solution options with JETHRO, OBUL decided on JETHRO's GnG. This is a software-architecture solution that provides the required interoperability with numerous services, business applications and technologies, thereby interlinking customer business applications and processes to add business value and enhance user experience.

In the months following, JETHRO team implemented GnG solution within OBUL's enterprise. Interconnected channels included - Customer onboarding channel, Sacco/Visa solution, Mobile Money/Wallet integration, Anti-Money Laundry solution, Cheque clearing/printing solution, SMS alert and business event notifications, and Internet banking (training and knowledge transfer).

Results

After implementing JETHRO's GnG, OBUL experienced faster deployments and overcame limitations to visibility and transparency, having unified control and security functionalities to interfaces. The solution has resulted in easy identification of issues and troubleshooting procedures, and reusability of endpoints. Additionally, JETHRO bridged the knowledge gap amongst the bank's IT team. "...GnG is magic..." - Head of IT, OBUL.

Milestones

- Endpoint authentication reliability.
- Fast solution deployment.
- Logging of processes Reliability.
- Capability to connect to any endpoint.
- Capability to accept connection from any endpoint.
- Reliability restriction to and from sub-systems/end points.

Business Outcome

- Most enterprise gaps have been simplified.
- OBUL is now in control of all interfaces.
- Bank's IT team have the capacity to build interfaces.
- Timely reduction in delivering projects.
- Man hour reduction and cost savings resulting in additional profit to business bottom-line.

Learn more at: <https://jethrotd.com/solutions/the-platform/>

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